

# ***D.A. Motor Fittings***

***Specialist Vehicle Body Builders and Van Conversions  
Since 1970***

**Company Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Name:** \_\_\_\_\_ **Position:** \_\_\_\_\_

Ref: BS EN ISO 9001:2008

We are committed to continuously improving our service to you. We hold the above Quality Standard and not only monitor our approach to our work but ensure the emphasis is on you, our customer. To this end it would be helpful if you would complete the questionnaire below in order to help us look at our service to you and ourselves overall.

Please answer the questions on a scale of 1 - 4 when 4 = excellent and 1 = poor.

Should you wish to make further comment please do so. Please post, fax or e-mail the questionnaire back to us. Your time and your comments are very much appreciated.

<b><u>Management:</u></b> How well is our management currently performing?	1	2	3	4
<b><u>Staff:</u></b> How are our operatives currently performing?	1	2	3	4
<b><u>Where are our strengths?</u></b> Competitive price Reliable service Professional staff Quality of workmanship Time scale of production After sales support Could we improve our products and services to you?	1 1 1 1 1 1	2 2 2 2 2 2	3 3 3 3 3 3	4 4 4 4 4 4 Yes / No
<b><u>If Yes, please comment.</u></b>          				

***Yours faithfully***

***D.A. Motor Fittings***

**THANK YOU VERY MUCH FOR TAKING THE TIME TO COMPLETE THIS SURVEY**

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**PDF:** <https://www.vehicleconversions.co.uk/survey.pdf>

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